

Modern Workplace Snag Recorder

Mobile-First Snag List Management for Microsoft 365

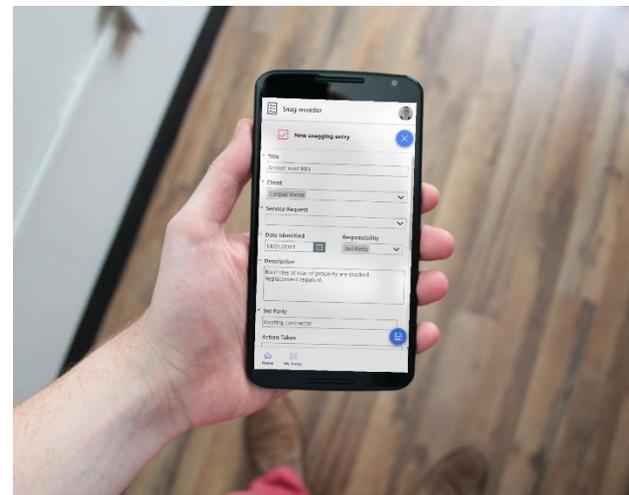
Modern Workplace **Snag Recorder** is a mobile snag list app and management solution that enables you to easily enter, track and manage your snag and issue lists, wherever you are.

Tracking snags with MW Snag Recorder helps you to complete projects on time by enabling the quick and efficient identification and elimination of faults. It is designed to work with MW Service Manager, the Modern Workplace client project and service management solution. With a centralised snagging process, it improves efficiency by connecting your team, on-site and in the office, to all of your snag information and evidence.

Efficient snagging and inspection

With MW Snag Recorder, everyone in your team can access an easy-to-use snagging app directly on-site using their mobile phone or tablet.

They can easily create new snag items - with photo evidence attached - record explanatory notes, assign responsibility, and associate the snag with relevant projects and clients. You can view the snag items you've created from a purpose built dashboard, track their status, make updates if needed, and check on action taken to rectify the fault.



Flexible to use and comprehensive

MW Snag Recorder can be used for any type of issue or fault tracking, including snags and defects, installation progress, inspections, surveys, and for other types of issue or activity.

As well as tracking your snag information and status, it also captures whether the issue is your own or third party responsibility, the financial impact, and whether the cost of the work to rectify the fault is recoverable.

- ✓ Centrally capture all snag information
- ✓ Robust evidence and record keeping
- ✓ Save time and reduce rework
- ✓ Boost productivity with M365 integration
- ✓ Improve efficiency and accuracy
- ✓ Leverage M365 to save time and money

Modern Snag List Management for the Modern Workplace

MW Snag Recorder is a mobile-first solution that makes on-site snag recording easy, connects your team with a centralised snagging process, and stores your snag list information and evidence securely in your Microsoft 365 cloud. Because it works within your Microsoft 365 environment, MW Snag Recorder can also be extended to include workflow and automated processes, including email notifications and alerts when new snags are entered or updated.

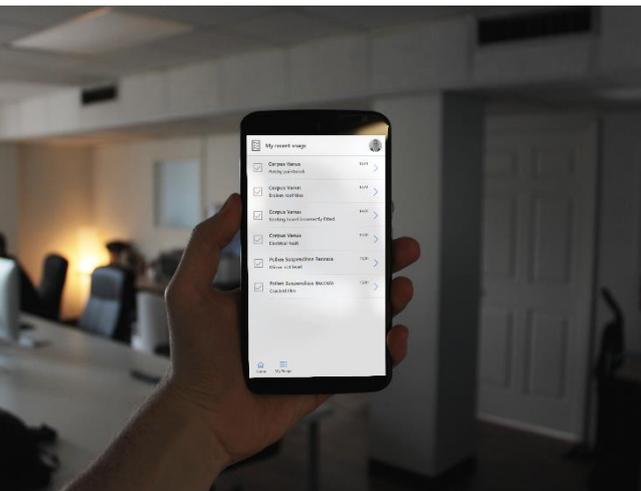


MW Snag Recorder uses Microsoft 365 technology to provide a modern user experience that is simple and easy to use. The service is available on any device from any location and users are automatically signed in securely with their normal Microsoft 365 credentials.

Central project team dashboard

Everything is synced to the project team who can review active snags and track the work status in real time.

The project team dashboard works in the browser and enables you to manage snags across different projects, workstreams and clients. Live dashboard reports, that can be easily customised, enable you to track the status of the entire inspection and snagging process. All of the relevant evidence is stored in one place with a full audit trail to help with legal disputes and claims.



Feature Highlights

- **Capture** and **edit** snags, defects and issues
- **Personal** snag list **dashboard**
- Record a full description and **comprehensive information**
- Track snag **status** through to completion
- Capture **responsibility** and **rectification** actions
- **Organise** snag lists by client, project and workstream
- Track **financial impact** and **recoverable** snag items
- Dedicated **Project Team Dashboard**
- Full snag list **administration** and flexible **reporting**
- Ability to extend with **automated processes** and **workflow**

Centralise your snag lists with client service and task tracking

MW Snag Recorder is designed to work with the MW Service Manager app, so you can easily centralise your management of snags, projects, service tasks and billable time.

Contact us now to book a demo or to find out more about MW Snag Recorder